

Lifeguard App Usage Report — MMHA

August 2021





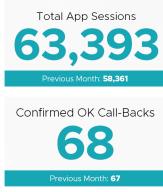






Province of British Columbia Lifeguard App Usage | All-Time

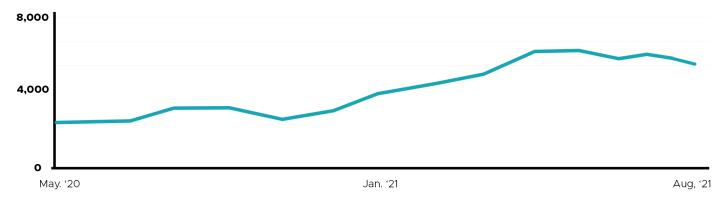




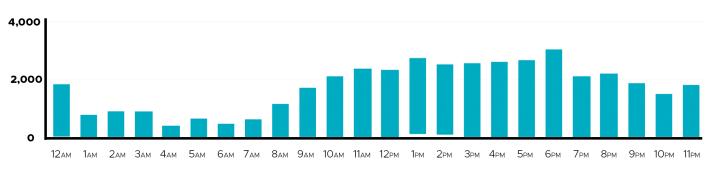




Monthly App Sessions | All-Time



Hourly App Usage | All-Time



App Sessions & Calls by Health Authority | All-Time

Fraser Health: 27,780 Sessions 25 Calls Interior Health: 7,044 Sessions 12 Calls Island Health: 4,843 Sessions Northern Health: 2,093 Sessions

Coastal Health: 19,744 Sessions 30 Calls







Province of British Columbia

Lifeguard App Usage | August 2021

Total App Users

False Alarms

Total App Sessions

Confirmed OK Call-Backs

Usage Frequency

Overdose Reversals

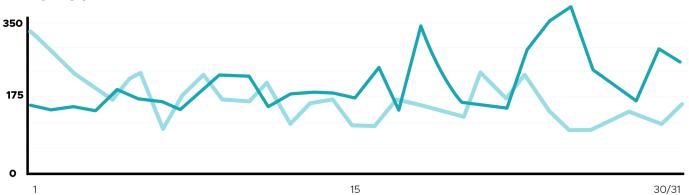
Total EMS Calls

Deaths

Previous Month

Current Month





Monthly App Interactions | August 2021

Call to Nurse Line: 9 counts Call to Crisis Line: 8 counts

Call to Suicide Line: 1 count

Timer interactions: 477 counts

Timer extensions: 176 counts

Notification clicks: 237 counts

Resource clicks: 54 counts

App Sessions & Calls by Health Authority | August 2021

Fraser Health: 2,417 Sessions 0 Calls

2,729 Sessions

Visit us online at LifeguardDH.com

Interior Health: 289 Sessions 0 Calls

Island Health: 329 Sessions 0 Calls **364 Sessions**

Northern Health: 128 Sessions 0 Calls

141 Sessions

Current Month
 Previous Month

Coastal Health: 1.738 Sessions 1 Call

515 Sessions





Fraser Health Lifeguard App Usage | August 2021

Total App Users
414

Previous Month: **509**

False Alarms

Previous Month: 0

Total App Sessions

2,417

Previous Month: 2,729

Confirmed OK Call-Backs

0

Previous Month: 0

Usage Frequency

7.65

Previous Month: 5.36

Overdose Reversals

O

Previous Month: 3

Total EMS Calls

O

Previous Month: 3

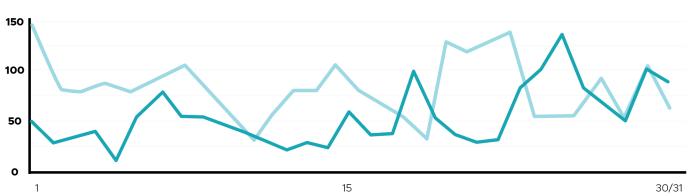
Deaths

0

Previous Month: 0

Current Month
 Previous Month

Daily App Sessions | August 2021



Monthly App Interactions | August 2021

Call to Nurse Line: 5 counts
Call to Crisis Line: 0 counts

Call to Suicide Line: 0 counts

Timer interactions: 162 counts

Timer extensions: 45 counts

Notification clicks: 73 counts

Resource clicks: 23 counts

Most Active Regions | August 2021

Surrey: 915 Sessions / 294 Users

Delta: 51 Sessions / 9 Users

Langley City: 8 Sessions / 7 Users

Burnaby: 189 Sessions / 36 Users

Coquitlam: 84 Sessions / 10 Users

Port Moody: 1 Session / 1 User

Abbotsford: 102 Sessions / 24 Users

Chilliwack: 66 Sessions / 12 Users

Pitt Meadows: 2 Sessions / 1 User

Maple Ridge: 66 Sessions / 16 Users

Port Coquitlam: 6 Sessions / 2 Users

Hope: 5 Sessions / 2 Users







Interior Health Lifeguard App Usage | August 2021

Total App Users

False Alarms

Total App Sessions

Confirmed OK Call-Backs

Usage Frequency

Previous Month: 6.32

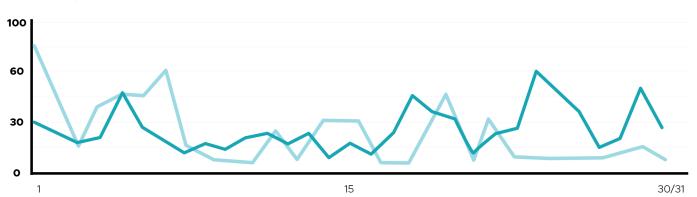
Overdose Reversals

Total EMS Calls

Deaths

Current Month
 Previous Month

Daily App Sessions | August 2021



Monthly App Interactions | August 2021

Call to Nurse Line: O counts Call to Crisis Line: O counts

Call to Suicide Line: O count

Timer interactions: 47 counts

Timer extensions: 35 counts

Notification clicks: 37 counts

Resource clicks: 15 counts

Most Active Regions | August 2021

Kamloops: 30 Sessions / 17 Users

Kelowna: 83 Sessions / 24 Users

Penticton: 20 Sessions / 15 Users

Cranbrook: 6 Sessions / 2 Users

Osoyoos: 3 Sessions / 1 User

Vernon: 12 Sessions / 4 Users

Fernie: 3 Sessions / 1 User

Nelson: 10 Sessions / 5 Users

Merritt: 6 Sessions / 3 Users

Salmon Arm: 5 Sessions / 2 Users

Creston: 3 Sessions / 2 Users

Grand Forks: 8 Sessions / 3 Users





Island Health

Lifeguard App Usage | August 2021

Total App Users

68

Previous Month: 79

False Alarms

0

Previous Month: 0

Total App Sessions

329

Previous Month: 369

Confirmed OK Call-Backs

0

Previous Month: 1

Usage Frequency

4.84

Previous Month: 4.61

Overdose Reversals

0

Previous Month: •

Total EMS Calls

0

Previous Month: 1

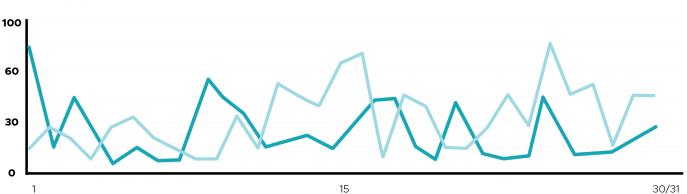
Deaths

0

Previous Month: 0

Current Month
 Previous Month

Daily App Sessions | August 2021



Monthly App Interactions | August 2021

Call to Nurse Line: O counts

Call to Crisis Line: 1 count

Call to Suicide Line: 0 counts

Timer interactions: 51 counts

Timer extensions: 34 counts

Notification clicks: 17 counts

Resource clicks: 4 counts

Most Active Regions | August 2021

Victoria: 59 Sessions / 17 Users

Colwood: O Sessions / O Users

Campbell River: 4 Sessions / 2 Users

Courtenay: 19 Sessions / 11 Users

Port Alberni: 3 Sessions / 2 Users

Sidney: 6 Sessions / 1 User

Nanaimo: 21 Sessions / 15 Users

Port Hardy: 1 Session / 1 User

Parksville: 8 Sessions / 3 Users





Northern Health

Lifeguard App Usage | August 2021

Total App Users

25

Previous Month: 24

False Alarms

0

Previous Month: 0

Total App Sessions

128

Previous Month: 141

Confirmed OK Call-Backs

0

Previous Month: 0

Usage Frequency

5.12

Previous Month: **5.88**

Overdose Reversals

0

Previous Month: •

Total EMS Calls

O

Previous Month: 0

Deaths

0

Previous Month: 0

Current MonthPrevious Month

Daily App Sessions | August 2021



Monthly App Interactions | August 2021

Call to Nurse Line: O counts

Call to Crisis Line: O counts

Call to Suicide Line: 0 counts

Timer interactions: 16 counts

Timer extensions: 4 counts

Notification clicks: 7 counts

Resource clicks: 1 count

Most Active Regions | August 2021

Prince George: 16 Sessions / 8 Users

Quesnel: 2 Sessions / 1 UserSmithers: 0 Sessions / 0 Users

Valemount: 1 Sessions / 1 User

Terrace: 5 Sessions / 5 Users
Fort St. John: 7 Sessions / 5 Users

Dawson Creek: 4 Sessions / 1 User

Prince Rupert: 3 Sessions / 1 User







Vancouver Coastal Health

Lifeguard App Usage | August 2021

Total App Users

Previous Month: 224

False Alarms

U

Previous Month: 0

Total App Sessions

1,738

Previous Month: 1,622

Confirmed OK Call-Backs

1

Previous Month: 1

Usage Frequency

5.13

Previous Month: 7,24

Overdose Reversals

0

Previous Month: •

Total EMS Calls

1

Previous Month: 1

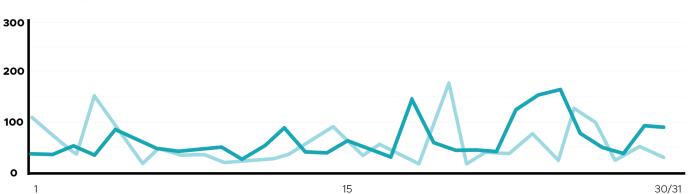
Deaths

0

Previous Month: 0

Current Month
 Previous Month

Daily App Sessions | August 2021



Monthly App Interactions | August 2021

Call to Nurse Line: 4 counts

Call to Crisis Line: 7 counts

Call to Suicide Line: 1 count

Timer interactions: 201 counts

Timer extensions: 58 counts

Notification clicks: 103 counts

Resource clicks: 11 counts

Most Active Regions | August 2021

Vancouver: **565 Sessions** / 267 Users

Richmond: 34 Sessions / 10 Users

Squamish: 4 Sessions / 1 User

North Vancouver: 35 Sessions / 23 Users

West Vancouver: 15 Sessions / 11 Users

Gibsons: 6 Sessions / 2 Users

Powell River: 3 Sessions / 1 User Roberts C

Roberts Creek: 1 Session / 1 User